



रक्षा लेखा प्रधान नियंत्रक (पेंशन), प्रयागराज-211014

Principal Controller of Defence Accounts (Pensions), Prayagraj-211014

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Call Centre No.(Toll Free)-1800-180-5325 (Timing-9:30AM to 6:00PM)



Registered Mail

Important Circular No. 42

Date: 10.02.2022

To;

1. The Adjutant General
Intregated HQrs. of MoD (Army)
MP 5 & 6, West Block-III
R.K. Puram, New Delhi-110066
2. The Adjutant General
Intregated HQrs. of MoD (Army)
MPRS(O), L Block-III,
New Delhi-110001
3. AHQ GS Branch,
TA Directorate, DHQ PO
New Delhi-110011
4. Army HQrs. AG's Branch
PS-4 DHQ, PO
New Delhi-110011
5. The PCDA (O)
Golibar Maidan
Pune-411001

Sub:- Timely processing of pension papers and issue of PPOs to Defence Forces Personnel.

Ref:- This office Circular No. 647 dated 18.08.2021.

Please refer above cited circular regarding implementation of project SPARSH under which it has been directed by competent authority that all types of claims of pensionary awards (viz. Service, Family & Disability Pension) to all Armed Forces Personnel has been processed through SPARSH only w.e.f. 01.08.2021.

2. In this regard, Ministry of Defence has conveyed that due to Non-adherence of timeline for processing of pension papers and non-issuance of PPOs in time creates further delays in sanction of retirement dues and other pensionary awards. The delay in issuance of PPO and further retirement entitlements cause unnecessary agony and hardship to the individuals and their families. This situation sometimes forces the individuals to float grievances or file litigations.

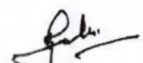
3. In view of the above, it is stressed upon to all concerned for timely submission of all types of pension claims to this office through SPARSH for timely notification of PPOs well in advance of their retirement/discharge to avoid further delays.

4. A copy of this circular is also available on the website of this office www.pcdapension.nic.in.

No. G-1/M/PPO/Vol-VI

Dated: 10.02.2022

74


(Rajendra Kumar Gupta)
ACDA (P)